



**Patient Participation Group Meeting
Tues 14th May 2019, 1pm.
Conference Room Glossop**

Present: Wendy Anderson(WA), Chairperson Liz Armstrong (LA), Helen Blackett (HB), Alison Bowler (AB) part meeting, Louise Brakenridge (LB), Irene Eastea (IE), Clive Eastea (CE), Dr Zeeshan Haider (ZH), Susan Hughes(SH), Joy Overall (JO), Helen Robson (HR).

Apologies: John Apthomas, Gill Apthomas, Ruth Holt, Valerie Mohan, Sara Shaw.

LA welcomed LB back from Maternity leave.

1.Minutes from 9th April 2019 read.

2.Minutes approved by HB and JO.

3. Matters arising. Re texting patients regarding events. IE pointed out that some surgeries were able to text patients when events were being held that may benefit them. ZH clarified that unless the patient agreed to receive this type of text, they were unable, due to data protection, to meet our requests. When new patients now register they are asked if they agree to receiving text messages advertising events.

4. Waiting room in Glossop. AB joined the meeting to discuss the plans for the waiting room which JO and VM had presented. LA thanked them for the time spent on this project. Quite a lengthy discussion took place. Whilst it was felt that the ideas put forward were good, Health and Safety issues had to be considered. It was finally agreed that this project would be discussed when VA returns.

5. Report from the Partners Meeting.

a. It was reported that Dr Veena Jah was elected to chair the **Primary Care Network** in Glossopdale. IE asked if Dr Jah would be connecting with the PPGs and PNGs. The group agreed that it would be helpful if Dr Jah could give an insight of how this group would be run.

b. LA asked if there was any news of how the land at the old school site, was to be used. ZH had no news on this. LA also asked about the staffing of GPs at MH. ZH said MH is fully staffed.

All the group agreed that patients at MH are extremely lucky as some of the surgeries across the country have a problem with staffing which caused delays in getting an appointment.

6. PNG update.

a. IE advised that the PNG surgeries were advertising PPG Awareness Week which is on June 10th to 15th. One surgery is having a coffee morning on Wed 12th June. The PNG is arranging a press release to be sent to Glossop Chronicle. IE asked LB if a notice could be displayed in MH waiting rooms.

LB to display notice.

b. A discussion took place regarding the **Primary Care Network** and it is hoped that PPGs and the PNG can be involved in the project.

7. Clive's film. Arrangements are being made to install a screen at MH Hadfield surgery. When this has been fitted the film will be shown.

A discussion took place about showing the film at MH Glossop and AB said she would look into the possibility of this as the screen is under contract.

AB to check if they can use the film on this screen.

8. Our Event.

LA asked ZH if there was any particular issues that the GPs would like the PPG to arrange an event for. This would need to take place in the "light nights" period as patients were reluctant to venture out in the dark.

9. Dr Fittons Event.

Dr Fitton is holding a conference workshop at Bradbury House on the 12th July 2019 and has asked the PPGs to work together to support the coffee and lunch provision. Unfortunately we are unable to support.

10. Coping with growing older.

SH has been chatting to an elderly lady who has expressed a wish to make a booklet of hints to cope with forgetfulness etc. The group felt this was a good idea and suggested that she talks to her surgery PPG.

SH is going to contact the PPG at the surgery the lady attends.

11. Newsletter.

LA asked for contributions to be sent to JA for the summer edition of the News Letter.

12. A.O.B.

HR mentioned that she was involved with the Greater Manchester Partnership Board regarding Autism. HR will give us more information at the informal meeting.

Meeting finished at 2.40pm.

Next meeting Informal 20th May Hadfield 2.30pm
Formal 11th June Hadfield 1.00 p