



Patient Participation Group Meeting
Tuesday 8th January 2019 1.00 pm
Conference Room Hadfield

Present: Chairperson LA, HB, IE, CE, JO ,SH, GA, JA, LD, HT, Wendy Anderson (New member).

Apologies: VM, RH, SS,AM

LA welcomed new member Wendy Anderson to the meeting.

1.Minutes from 11th December 2018 read.

Amendment to notes on Charlotte's presentation required as follows:

Prior to the meeting Charlotte Leonhardsen from The Bureau explained to the PPG the role of the Community Navigators and Connectors. The Bureau also supports other groups i.e. Shopping Companions, Dementia Group, Arts Projects, Carers Support and CAB. Charlotte handed out leaflets which detailed some of the services. Some discussion took place on the role of the Leisure Centre in Social Prescribing, this was in order to improve the take up of 12 weeks free membership and personal training support.

LA has also thanked Charlotte for her presentation.

2.Minutes approved by HB and IE.

3. Matters arising.

- Information re text messages to patients about PPG activities. HT explained that they were unable to do this at present due to GDPR. Permission is now needed from patients to use text messages for this purpose.

- LA spoke to Jenny Pitts re the waiting time for phones to be answered at the Glossop Surgery. This is mainly due to shortage of staff and staff illnesses.

4.Treasurer's Report. This remains the same at £49.14.

5.Partners Report. No meeting.

Newsletter. JA gave out the Newsletter which mentioned that Manor House is supporting "**Red January**". Dr Moore is organising gentle walks from the Hadfield surgery to support well being. These will start at 10.00 am on Tuesday Jan 15th and Tuesday Jan 29th . It is hoped that these gentle walks will become a regular feature.

6. GNPG.

IE explained that SH will also be attending the GNPG. The meeting was attended by Julia Worthington and Tracy Turley. Julia is the Glossop Neighbourhood Manager and Tracy is the Policy Strategic Lead and is also responsible for Equality and Diversity.

Julia gave a talk on the plans the Glossop Neighbourhood Development Group have for 2019. She was asked to provide a summary of this plan so that the PPG groups could have a copy.

Tracy explained that the CCG and Social services Tameside are now known as the Strategic Commission.

Tracy mentioned that there is a Consultation Document online regarding the first year's budget which asks for views from the public. The consultation ends at the end of January.

8.Promoting On-line Access.

HT advised the group that they are holding an event at Manor House on **Monday 4th February 9am until 12noon and Friday 8th February 10am until 1pm**. This is to encourage patients to sign up for on-line patient access. There will be a member of staff helping patients to sign up but help from any PPG member would be appreciated. Notices will be displayed in the surgeries and Bradbury House. It is hoped to get it mentioned in the local paper and on High Peak radio.

Any PPG member that can help, please contact HT at Manor House.

9.Survey 2019. It was decided that a survey on On-line Access would be helpful once the promotion had been done. **This will be discussed at the next meeting.**

10.NHS Digital Questionnaire. LA has asked Andrew Thorne-Marsh to attend the next informal meeting to discuss the Questionnaire on revised methods of collecting patient data in GDPR framework.

11.Network Conference. LA asked the group if anyone was interested in attending the Partnership Engagement Conference which is on Monday February 4th 2019 at Hyde Town Hall. To register go onto www.eventbrite.co.uk/e/partnership-engagement-network-conference. LA is hoping to attend.

12.A.O.B.

a. Poetry. There does not appear to be any Poetry Sheets in the Waiting rooms.

HT will check. .

b. Film for waiting rooms. CE gave an update on the film and hopes to have a copy ready for the group to see shortly. LD asked is the film could be loaded onto memory stick so that the surgery could add items.

c. Prescription Ordering. There seems to be some confusion on the ordering of repeat prescriptions on line. These must now be ordered on- line via Patient Access not the website.

Meeting ended at 2.20pm

Next meetings:

Informal Meeting. 28th January 2019 at Hadfield at 10am.

Formal Meeting. 12th February 2019 at Hadfield at 1pm.