



Patient Participation Group Meeting.

Tuesday 9th April 2019. 1.00pm

Conference Room, Hadfield

Present:

Chairperson LA, JO,GA,JA, HT,HR, HB, IE, WA, CE, Dr L D.

Apologies: TB, RH, AM.SH,VM,SS

LA congratulated Manor House on achieving OUTSTANDING on the CQC inspection.

1 .Minutes from 12th March meeting read.

2. Approved by CE and JA

3. Matters Arising: Item 6 on March minutes :delete ‘ Manor House was the only one not agreeing to text’.Should have read Simmondley practice was the only surgery to agree to text patients.

Dr ZH did not reply to IE’s email regarding texting patients who may benefit from the Breathing Event taking place on Saturday 13th April 2019. Dr LD apologised for Dr ZH not replying and advised that the surgery was unable to text patients on this due to data privacy, unless they have given the surgery permission for this. Dr LD advised that when new patients register they are asked if they agree to receive text messages advertising events etc.

LA to invite Alison Bowler to the May meeting rather than the June meeting.

4.Treasurer’s Report:

JA reported no change.

5.Report from Partners’ Meeting:

No specific issues.

6. Patient Neighbourhood Group:

IE reported on the plans to have a Primary Care Network group in Glossop which will be lead by a GP. One of the Manor House GPs is up for election for this position. There will be funding available from NHS England for this project which is due to commence in July 2019.

Please see: <https://www.kingsfund.org.uk/publications/primary-care-networks-explained>

IE. gave out leaflets for the Breathing Event taking place on Saturday.

7. Clive's Film:

Dr LD explained that the partners had not yet seen the film, however DR ZH has purchased a TV for the waiting room. CE has also produced a leaflet for patients should they require contact details. There was further discussion about the soundtrack of the video. It was suggested that a note could be placed by the monitor advising discussion with staff to reduce the volume if it was problematic

LA to produce notice

8.Survey: Online Access

JA produced a draft of the survey. A discussion took place and various suggestions were made. JA will include suggestions and send to LA who will email PPG members. It was decided to carry out the survey in September in order to include the flu clinics.

9. Newsletter:

JA handed out a draft of the Newsletter which is excellent. Dr LD asked for a slight change to the examples given in the information about travel vaccinations from Spain to somewhere like Turkey. JA will amend this before publication.

10. AOB: A brief discussion took place regarding the latest initiative by NHS Digital which appears to want more patient data. Concerns were voiced on the use of this.

The use of the former Glossopdale College site on Talbot Road, Glossop as a new health and elderly care centre was mentioned briefly. More information is needed.

Next Meetings:

Informal: Monday 29th April 2.30pm at Hadfield.

Formal: Tuesday 14th May 1.00 pm at Glossop.