



Patient Participation Group

## **PATIENT PARTICIPATION GROUP MEETING**

**TUESDAY 11th JUNE 2019, 1.00PM**

**CONFERENCE ROOM, HADFIELD**

**Present:** LA (Chair), SH, IE, CE, VM, JO, HB, LB, JA, GA, Dr LD, SS

**Apologies:** WA, (HR absent)

### **1.Minutes of last meeting (14.5.19)**

### **2.Minutes approved by JO and HB.**

### **3.Matters Arising:**

- i) Use of CE's video at the Glossop site; permission to use this still pending.
- ii) SH has spoken to lady regarding memory booklet; she will raise it with her own surgery's PPG.

### **4.Report from Partners' Meeting:**

LD: no issues.

LB: Glossop receptionist, Chris Chester is retiring after 25 years; it was agreed to send best wishes from the PPG and JA will note in the forthcoming newsletter.

LA: discussed with LD the multiplicity of events currently and recently organised, the consequence of which has been the PPG's decision not to run another. The overlap in subject matter was also discussed, with agreement that checking the CCG's website would probably obviate this and that the PNG may be better placed to organise future events rather than individuals PPGs as this would widen the prospective audience to all within Glossopdale.

### **5.PNG Update:**

IE reported on the Wellbeing event (to showcase what services are available) planned for 6.7.19, for which brief written inputs from GPs describing the benefits of the PPGs was being requested. LD agreed to submit this for Manor House. There was also a request for volunteers to assist on the day; some members agreed to help.

At the PNG held earlier on 11.6.19, IE reported that John Rouse, Chief Officer of Greater Manchester Health and Social Care Partnership would be attending a meeting of the Locality Delivery Group ( GPs from all Glossopdale practices) to discuss his role and that of the Partnership; Lesley Sermon (PNG) and the Bureau will also attend. This led to discussion of the Partnership and its relationship to and impact upon Glossop. (Further information about it can be obtained from its website: [www.gmhsc.org.uk](http://www.gmhsc.org.uk))

Dr Jha is also to attend the September meeting of the PNG to discuss her role as the chair of the Primary Care Network.

**Action: LA to ask Dr Jha to attend a subsequent PPG meeting.**

### **6.Glossop Waiting Room:**

VM is to meet AB in a lunchtime to discuss the suggested alterations; following that, VM would also like to meet the cleaning staff, with AB's agreement, to ensure their involvement.

The moving of the blood pressure equipment to a more private location within the waiting room is still under discussion, currently revolving around the provision of a screen. This is also part of VM's discussion with AB, as is the provision of (up to date) magazines.

It was noted that the PPG certificates, usually displayed at both Glossop and Hadfield, are out of date, although the current ones have been received.

**Action: VM to contact AB**

### **7.Newsletter:**

HR has agreed to submit a piece about ASD (Autistic Spectrum Disorder)

LA has agreed to write about the training role of the practice using information provided by Dr Moore; comment(s) from the current trainee may also be included?

JA: with the above and the pieces already agreed, there is sufficient for the next newsletter.

### **8.AOB:**

- 1) The survey is to be distributed in Sept/Oct.
- 2) **Action: JA to send to LB.**

ii) There was discussion about some difficulties in getting full access to information on the website, and a change requiring use of an app. To date, this seemed quite unwieldy and it may be raised for further discussion in future.

### **Next Meetings:**

**Informal:** Monday 24<sup>th</sup> June, 2.30 pm at Hadfield.

**Formal:** Tuesday 9th July. 1.00 pm at Glossop