



Patient Participation Group Meeting Minutes

Tuesday 14th July 2026

Conference Room, Howard Street

1. Present JA (Chair), GA, MF, CE, IE, LA, JB, GM, JM, VM, LB, VT.

Apologies HB, BL, SS, GJ

2. Minutes: Proposed: CE.

Seconded JB.

3. Matters Arising

i) Denton Diagnostic Facility. MF reported that the NHS one year contract has now finished. GPs are not able to refer patients directly to the Facility. Specialists' referrals are needed for X-rays or Scans. This may change in the future.

ii) Blood Test information for patients. It was felt that the best place for this information would be the surgery website. MF had given the information about blood tests to the surgery. LB will follow this up. It was suggested that patients having a blood test would be directed by the nurse to the surgery website for further information about the range of blood tests.

iii) Role descriptors for Surgery Staff. VT is working on drawing these up.

iv) Primary care Network and "Team Up" information. Following the request at the previous meeting, VT had posted information about both the Primary Care Network and "Team Up" on the surgery website. Printed information was provided at the meeting. VT was thanked for her work.

v) Meeting with Jon Pearce MP. JB had contacted the MP's office and had been given two dates for a meeting, October 6th or 27th. The aim of the meeting will be to inform him of the lack of community health care facilities in the Glossop area. He is interested in meeting members from all local PPGs. A group of Manor House PPG members were identified to meet with representatives from the different local PPGs to arrange and plan the meeting with him. The group will feedback from their discussions at the next Formal Meeting.

4. PPG Items

i) The PPG and the Surgery

Do the GP's feel that the PPG is worthwhile? Yes, their work is valued and is part of the GP's Contract.

What do GP's want from the PPG? To continue to represent the views and experiences of the patients of the surgery. Continue to use a range of methods of obtaining and providing patient feedback. The practicalities and obstacles to using patient surveys was again discussed. The GPs continue to value the helpful advice and feedback about the surgery's

use of the website. VT advised that the surgery planned to publish promotional videos and felt the PPG could suggest suitable topics for this.

ii) GP Appointments.

Issues experienced by patients when completing the Triage form were discussed. It was repeated that Receptionists cannot book appointments. The surgery are aware of the difficulties patients are experiencing with the Triage form and are exploring the possibilities of using a revised form when it has been developed by the provider. It was noted that the NHS App Triage Form is simpler.

Despite the huge demand for GP appointments, there are still a large number of DNAs - "Did Not Attend" which prohibit other patients getting an appointment.

5. Surgery Items.

The Howard Street floor repair has been delayed until January 2027 to allow the surgery to complete the round of Flu Jabs.

The surgery are still awaiting an NHS decision about funding for self-closing doors at Glossop.

New GPs starting work in August to provide extra sessions:-

Dr Malik, one day.

Dr Maden, three days.

6. Derbyshire PPG Network.

Information to be circulated.

7. Tameside PPG Network.

The next meeting 15th July.

8. A.O.B.

(i) Care Link, the Derbyshire CC on call service for vulnerable patients is to be discontinued at the end of September without any public consultation. MF suggested a FoI request to High Peak to be made. VM to follow up.

(ii) GA provided a statement to the meeting "On behalf of the patients of the Glossop area, I would like to thank Tesco Glossop for providing the NHS Mobile Breast Screening Service with a location, in their carpark, for the people of the area to have local, easy access to an important and sometimes life saving facility."

Next Meetings: Informal: Tuesday 11th August 6 p.m

Formal: Tuesday 8th September 1 p.m