



**Patient Participation Group Formal Meeting  
Tuesday 8<sup>th</sup> April 2025  
Conference Room, Howard Street**

**1.Present:** JA (Chair), GA, VM, HB, LF, LB, VT, Dr LDu, JM, MF

**Apologies:** CM, BT, SS, MW, LA, IE, CE, JB, GJ, BL

**2.Minutes:** Proposed: MF Seconded: JA

**3.Matters Arising:**

No matter arising

**4. PPG Items:**

**i) Tameside & Glossop Patient Participation Network**

MF has been a member of this network for some time, representing Howard Street Medical Centre and now Manor House Glossop Surgeries. She asked if there were any other members who wished to join the group. VM volunteered to join.

**ii) Text Message Reminders**

Some patients had not received text message appointment reminders recently. VT reported that there had been an IT problem which had now been rectified and patients with mobile phones should get appointment reminders as previously.

**iii) Clinics and Services in Glossopdale**

Concern was again expressed about the removal of clinics and services from Glossopdale. Members have tried to contact organisations that may be able help recover and replace some of the “lost” provision but, as yet, without success.

**iv) Primary Care Network (PCN) – how do PPGs fit in?**

Dr Du explained that the PCN is a network of the local Glossop surgeries and concerns funding for staff who work across the surgeries. Staff times and costs are shared, based on surgery numbers enabling extra staff to be employed e.g. Paramedics and Pharmacists.

## **v) Use of Pharmacy Services**

LF described the use of high street pharmacies. When a patient is seen by them for tests e.g. Blood Pressure, an automated email is sent to the patient's surgery and the result is entered onto their medical record.

The Practice Pharmacy Team ensure patients are up to date with their Medical Reviews, liaise with high street pharmacies for specific prescriptions (from hospitals, consultants etc) and manage alternatives where medications don't comply with Derbyshire ICB's policies. It was noted that the dates for Medication Reviews appear on patients' prescription "counterfoils". However, it was reported that patients do not always receive these "counterfoils" when collecting their prescribed items.

### **5.Surgery Updates:**

The Ultrasound contract finishes at the end of May. Alternative sites are, as yet, unknown. Denton Diagnostic Centre is not accessible from GP referrals, only from Tameside Hospital.

Eco and Ultrasound tests can be accessed by a GP referral to Tameside Hospital and then the hospital would need to refer the patient to Denton Diagnostic Centre. MF will bring this up at the next Tameside & Glossop Patient Participation Network meeting.

In future Manor House Surgeries (Hadfield and Howard Street) will close at 5.00 pm. There will be no reduction in the number of appointments available. Late clinics will be held in Glossop surgery to enable more staff to be available on one site.

Triage forms are available until 3.00 pm (or when "full"). Monday is a very busy day. Over 75s, parents of under 5s, cancer and palliative care patients are able to ring reception, if necessary, after the forms are closed.

### **6.Glossop Joined Up Care:**

Glossop Joined Up care are hosting another health event on Saturday 28<sup>th</sup> June from 11.00am to 3.00pm at Bradbury House and Market Square entitled "Mental Health".

### **7.Derbyshire PPG:**

No items

### **8.Any Other Business:**

No items

**Next Formal Meeting: Tuesday 10<sup>th</sup> June, 1.00p.m, Howard Street.**