

#### **Patient Participation Group**

# Patient Participation Group Meeting Tuesday 12<sup>th</sup> June 1pm Conference Room Hadfield

Present LA, JA, GA, JO, HB, SH, AM, DR, LD, SG, VM.

Apologies RH, IE, CE, HT,

- 1 Minutes from meeting held on 8<sup>th</sup> May were read.
- 2 Minutes approved by JO and seconded by DR.
- 3 Matters Arising
  - Confusion remains over the renewal of the Membership with NAPP hopefully this will be sorted out soon.
  - Item 8 the Health Event planning meeting was held and is very much on track with just a few details to be confirmed. Full details at the next Informal Meeting.
  - There are no up dates yet on the on-line access to appointments at Glossop Primary Care Centre, George Street, Glosssop.
  - Meeting with the PPG at Howard Street Medical Centre has been delayed at their request, this will now take place at the beginning of August.
- 4 Treasurer's Report
  - This remains the same at £49.14.
- 5. Health Event 4<sup>th</sup> July at MHS Glossop,
  The title for the event will be 'Exercise for Health'. It is hoped that this will encourage all ages to the event.

# ACTION Informal meeting 25th June times and tasks for the evening will be allocated.

6 Report from Partners' Meeting

As the NHS has now reached its 70<sup>th</sup> Year. There was a suggestion to hold a Competition for Primary School Children who would be asked to design a Poster on their thoughts about the NHS, with prizes for the winners. After a lengthy discussion it was thought that this should be reconsidered.

#### **ACTION** this to be on hold.

LD also reported that the issues with the automatic door openers have not yet been resolved.

- 7 Glossopdale Patient Neighbourhood Group.
  - As IE was unable to attend this was not discussed.
- 8 Newsletter

Articles were discussed for the next edition - members agreed to the following:-

- a) an article explaining the changes to the on-line Patient Access provision,
- b) LA to arrange an interview with Dr Haider,
- c) an article on "over the counter drugs" for Hay Fever LD/JA,
- d) Summer Ailments JO.

## ACTION JA asked for these items as soon as possible.

9 Social Prescribing

LD explained that the Surgery is actively encouraging patients to take up the 'Live Life Better' programme and / or use The Bureau's schemes to join in. In many cases, these help with general health and well-being and are also good for helping people to socialise.

# 10 Waiting Room Area Glossop

The PPG would like to suggest some changes to the waiting areas in Glossop Surgery ie slight reorganisation of seating and an area designated for patient information.

LD agreed that thoughts be put on paper and be brought to the next meeting. We must be aware of peoples' safety and fire regulations while making the area more people friendly.

#### 11 A o B

DR explained that there is an organisation 'Poems in the Waiting Room' which provides poems to be put in the waiting rooms of the surgery for the patients to read while waiting for their appointment. This was thought to be a good idea, but more discussion was needed.

### ACTION To be discussed at the next Informal Meeting 25th June 10am Hadfield

Good News on prescriptions. While on holiday one of the members needed some prescription medication. After a discussion with the local pharmacist the member rang MHS, explained the situation and within the same day the prescription had been sent to the pharmacy and was ready for dispensing. We were reminded that should anyone need to take this action while on holiday they must change their designated pharmacy back to their usual one when they return home. A good result of the on-line prescription ordering.

The meeting ended at 2.10pm

Next Meeting Informal Meeting 25<sup>th</sup> June Hadfield 10 o'clock Formal Meeting 10<sup>th</sup> July Glossop 1pm Informal Meeting 30<sup>th</sup> July Hadfield 10 o'clock NO MEETINGS IN AUGUST

## Health Event

' EXERCISE FOR HEALTH ' 4th July Glossop 7 - 8.30pm