

Patient Participation Group Meeting Tuesday 6 June 2023 - 1pm Conference Room Glossop

1 **Present** JA, GA, IE, CE, LA, LF, Dr LD, VM, **Apologies** SS, HB, PP, LB JT also in attendance

2 **Minutes of 18th April 2023** read and approved Proposed CE and seconded LA

3 Matters Arising

a) Item 5a Lindsey will check with Vickie (Practice Manager) re dates for a meeting with PPG. It was also decided to invite the Howard Street PPG to our informal meeting at Windy Harbour on 11th July. Invite will be sent via Vickie to pass onto Howard Street PPG

<u>**ACTION**</u> Lindsey to report outcome to $V\underline{M}$

Invitation sent to Howard Street PPG

Dr D reported that nothing will change for patients, as a result of the merger, until April 2024. Lessons had been learnt from the previous merger so all Protocols, Procedures, Best Practices etc were being looked at to enable the Surgery to work out the best systems across all sites.

b) Item 5b All Pharmacies have now stopped accepting prescription requests, except from their vulnerable patients. Ordering on-line is still the same and emergency prescriptions are still available.

4 Update from PPG

- a) There was discussion about New Members attending Formal Meetings. It was thought that if all attended, there would be too many people in the Conference Room. A suggestion was made that a rota of attendance be set up, this situation will be discussed at an informal meeting as this needs to be fully discussed with ALL members
 <u>ACTION</u> to be fully discussed and reported back to next Formal Meeting
- b) In order to update the number of members it was decided that an email be sent out to determine which of the new members wish to make a firm commitment.
 <u>ACTION</u> email sent and reported to next Formal Meeting
- c) The reintroduction of a Newsletter, with a link to Facebook was discussed and welcomed by the surgery representatives.
 <u>ACTION</u> to be discussed at Informal Meeting
- d) It has been agreed the Noticeboard be reinstated in the main waiting room (Glossop) <u>ACTION</u> Lindsey will provide some posters for use also information on self-referral
- e) Help for patients who need support with IT access is available via The Bureau.

5 Update from Surgery

Dr E Woon is leaving the Practice. The Surgery is still trying to recruit Doctors and continues to provide support for newly qualified doctors who wish to become GPs. The Trainers in the Practice are Dr Z Haider and Dr S. Moore

6 Glossopdale Patient Neighbourhood Group.

IE reported that the last meeting had been cancelled, the next meeting would take place on the 13th July, there was a possibility HB and JR could attend

7 Derbyshire Integrated Care Board

This meeting was by Zoom, IE attended, as this was for all PPG's in Derbyshire some of the content was not relevant to our PPG. It was decided to discuss this at the Informal Meeting

8 Any Other Business

The Contracts for extra Services ie, ECHO / Cardio, Dermatology will only be on going until April 2023. The Surgery is using "local" services as long as they can but future commitments are as yet undecided.

The meeting closed at 14.10 hours